



Case Management Experience

Celine is a senior occupational therapist with 25 years' experience leading the delivery of highly effective physical and mental health rehabilitation. She has operated as a dedicated case manager since 2018, managing complex cases regarding orthopaedic and neurological conditions, brain injury and mental health conditions. Celine conducts comprehensive initial assessments to ensure a robust understanding of clients' unique physical, psychological and social needs, both short and long-term. She subsequently leads the coordination and end-to-end delivery of holistic, goal-oriented rehabilitation packages. This includes leading multi-disciplinary teams, sourcing and managing treatment providers, setting and managing budgets and providing impactful advisory support. Celine has an exceptional track record in vocational rehabilitation, supporting a wide variety of individuals in defining and achieving ambitious return-to-work goals. She diligently maintains her continuing professional development, ensuring her clients always benefit from the latest innovations and best practices. Celine is a dedicated, empathetic and proactive individual and thrives on providing effective client advocacy and troubleshooting complex issues to ensure consistently exceptional outcomes.

Specialisms

- Orthopaedics
- Vocational Rehabilitation
- Neurological Conditions
- Brain Injury
- Acute Medicine
- Palliative Care
- Strokes
- Mental Health

Qualifications

- BSc Occupational Therapy
- NVQ Level 4 Leadership & Management for Care Services
- Certified Disability Management Professional
- Mental Health First Aider

Professional Background

Celine began her career as an occupational therapist in 1997 and has operated at a senior level since 1999, working with adult and elderly clients across clinical and community settings. She specialises in orthopaedic and neurological rehabilitation and has led the assessment and treatment of clients with a wide range of complex conditions, including multi-trauma orthopaedic injuries, brain injuries and strokes. Celine also possesses extensive experience within orthopaedics, acute medicine & rehabilitation, mental health and palliative care. Throughout her career, Celine has successfully managed the end-to-end discharge process for clients with a wide range of complex health issues and led impactful vocational rehabilitation.

From 2004 - 2008, Celine led the delivery of intensive community support to clients with severe mental health conditions including psychosis and depression, including managing vocational rehabilitation. She went on to manage High Trees Nursing Home, leading the delivery of care for 13 residents with complex mental and physical health issues. During this time, she improved the star rating of the home from 'adequate' to 'good'. In 2010, Celine established a high-performing community support service for stroke survivors, supporting a number of individuals in returning to meaningful activities and achieving vocational goals. Celine also led the turnaround of underperforming care homes, driving major service quality and CQC rating improvements via conducting rigorous assessments and leading the creation and delivery of robust development plans.



Professional Background Continued

This involved collaborating with multi-disciplinary stakeholders including providers, social services, staff and management teams. Recently, Celine has advised corporate employers on managing sickness absence and accelerated return-to-work timeframes via the provision of case management to employees. She has also coordinated training & development activity within a claims handling department and advised claims assessors regarding clinical conditions.

Career History

Rehabilitation Case Manager

Various
(2018 - Present)

Occupational Therapist & Functional Assessor

The Treatment Network
(2018 - 2018)

Occupational Therapist & Vocational Rehabilitation Specialist

Aviva
(2013 - 2018)

Neurological Occupational Therapist

Salisbury NHS Foundation Trust
(2010 - 2013)

Consultant (Care Homes)

Self-Employed
2009 - 2011

Life After Stroke Coordinator

The Stroke Association
(2010 - 2010)

Registered Manager

High Trees Nursing Home
(2008 - 2009)

Assertive Outreach Practitioner & Occupational Therapist

Hampshire Partnership NHS Trust
(2004 - 2008)

Senior Occupational Therapist

Various
(1999 - 2004)

Occupational Therapist (Basic Grade Rotation)

Nottingham City Hospital NHS Trust
(1997 - 1999)

Memberships

- British Association of Occupational Therapists
- Health & Care Professions Council
- International Disability Management Standards Council
- Vocational Rehabilitation Association
- Case Management Society UK
- British Association of Brain Injury & Complex Case Management

Ages Covered

- Adults only