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## Case Management Experience

Carolyn is a highly effective case manager with experience leading complex cases regarding brain, spinal and orthopaedic injuries. She brings the insight of almost three decades of experience as an occupational therapist, throughout which she has excelled in coordinating and delivering rehabilitation packages in both clinical and community settings.

Carolyn has significant experience working with clients with severe physical and cognitive impairments, including those regarding high-level cognitive functions. She has also worked with multiple clients diagnosed with post-traumatic stress disorder (PTSD). Carolyn is a fully trained mental health first aider and is adept in risk assessment, risk management and crisis management.

Carolyn is fully trained in Civil Procedures Rules and engages in a variety of continuous professional development activity regarding both clinical and case management related topics. She operates as Harrison Associates' Clinical Lead for Brain Injury and provides clinical supervision for other case managers.

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## Specialisms

- Brain Injury
- Functional Neurological Disorders
- Orthopaedics
- Spinal Injury
- Peripheral Nerve Conditions & Injuries
- Sensory Impairment
- Mental Health
- PTSD

## Qualifications

- Diploma of the Royal College of Occupational Therapists
- BA (Hons)

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## Professional Background

Carolyn is an occupational therapist with almost three decades of experience. Since 1995, she has operated at a senior level, spearheading patient assessment, rehabilitation and service evaluation within and cross clinical and community settings. Throughout her career, Carolyn has worked with people following complex neurological and orthopaedic injuries. Her extensive work with people following a brain injury has included a wide spectrum of disability, ranging from those with high-level cognitive impairment to those in a persistent vegetative state. In recent years Carolyn has gained significant experience and knowledge of working with people whose main diagnosis is PTSD.

Carolyn's experience has included establishing and leading occupational therapy services, conducting functional assessments, defining ambitious yet realistic rehabilitation goals, training care staff, coordinating equipment and advising on care needs. She has also coordinated equipment provision and housing adaptations under the Disabled Facilities Grant, performed manual handling and carer assessments and developed robust care packages.

Carolyn is passionate about client-centred goal setting and treatment, an area in which she conducted research which was published in the British Journal of Occupational Therapy.



## Career History

### **Case Manager, Clinical Lead for Brain Injury & Clinical Supervisor**

Harrison Associates  
(2012 - Present)

### **Occupational Therapist,**

Waverley Social Care Team  
(2005 - 2008)

### **Occupational Therapist,**

Guildford & Waverley Home Care Service  
(2005 - 2008)

### **Head Occupational Therapist**

Farnham Community Hospital  
(2001 - 2005)

### **Head Occupational Therapist**

Royal Berkshire & Battle NHS Trust  
(Neuro-rehabilitation Ward)  
(1997 - 2001)

### **Senior Occupational Therapist**

Romford Hospital (Rehabilitation Ward)  
(1995 - 1997)

### **Occupational Therapist**

Bishop's Stortford Hospital (Rehabilitation & Respite Unit)  
(1994 - 1995)

## Memberships

- British Association of Brain Injury & Complex Case Management
- Case Management Society UK
- Royal College of Occupational Therapists
- Health & Care Professions Council
- Headway

## Ages Covered

- Adults