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## Case Management Experience

Susannah is a passionate occupational therapist with four decades of experience. Since 2003, she has worked as a case manager, specialising in working with children and young adults with complex, long-term disabilities. Susannah has successfully managed the planning, organisation and delivery of care packages for clients with significant sensory, physical and cognitive impairments, complex behaviours and those requiring 24-hour care. This has included teams working with children and young people with cerebral palsy, brain injury, neurological disorders, syndromes and autism.

Throughout her career, Susannah has supported clients in achieving optimal standards of independence and quality of life via impactful advocacy and the recruitment and management of high-performing, multi-disciplinary teams. This has included collaborating with and coordinating therapists, care staff, education professionals and voluntary organisations. Susannah is a dedicated, empathetic and proactive individual with strong emotional intelligence and a wealth of knowledge. In addition to her work as a case manager, Susannah maintains her own occupational therapy practice and provides clinical supervision for other case managers. She also engages in a wide variety of continuing professional development, ensuring her work is always informed by the latest innovations and best practices.

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## Specialisms

- Brain Injury
- Neurological Disorders
- Cerebral Palsy
- Autism
- Syndromes
- Dual & Triple Diagnosis
- Challenging Behaviours
- Learning Disabilities

## Qualifications

- Diploma of the Royal College of Occupational Therapists

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## Professional Background

Since her qualification as an occupational therapist in 1982, Susannah has earned a reputation for consistently delivering optimal outcomes by leading the end-to-end delivery of high-impact rehabilitation and care programmes.

She has specialised in working with patients with physical disabilities, neurological disorders and learning difficulties across clinical and community settings both in the UK and abroad. This has included working for social services, managing the assessment and long-term resettlement of individuals with learning disabilities. Susannah has also established and led three high-performing early intervention centres, delivering training to non-governmental organisations and worked within special needs education.

Throughout her career, Susannah has held comprehensive operational management responsibility for various occupational therapy departments and provided training to a variety of medical and care professionals.



## Career History

### Case Manager

Harrison Associates  
(2021 - Present)

### Expert Witness

Somek and Associates  
Maggie Sargent & Associates  
(2012 - Present)

### Case Manager

360 Case Management  
(2020 - 2021)  
ILS  
(2003 - 2022)

### Locum Occupational Therapist

The Saltway Centre  
(2020 - 2020)

### Paediatric Occupational Therapist

Independent  
(2009 - Present)

### Children's Therapy Service Manager

Independent Living Solutions Ltd  
(2006 - 2009)

### Locum Paediatric Occupational Therapist

Various  
(2002 - 2003)

### Occupational Therapist

Non-Governmental and Charitable Organisations  
(Cairo, Egypt)  
(1985 - 2002)

### Occupational Therapist

NHS (Social Services, Children and Young People  
with Learning Disabilities and Mental Health  
Difficulties)  
(1982 - 1985)

## Memberships

- The COT SS for Independent Practice
- The British Association of Brain Injury Case Managers
- CMSUK – Case Management Services in the UK

## Ages Covered

- Children and Young People  
0-24