

Case Management Experience

Elizabeth Ward, a Registered Nurse with 13 years of experience, has cultivated a deep expertise in acute and complex care, particularly within catastrophic injury management. Her clinical journey has encompassed roles that require intensive management of patients with neurological conditions and traumatic injuries, including those requiring ventilatory support.

As a CQC registered manager of a Neurological Rehabilitation Home, Elizabeth has successfully led the provision of rehab, palliative care, and complex nursing services. She has been instrumental in overseeing patient treatment plans and coordinating care for conditions such as spinal cord injuries and brain tumours, enhancing patient recovery and quality of life.

Her proficiency in managing complex cases extends to working with patients across various life stages, dealing with conditions that require not only medical but also significant psychological and social support. Elizabeth has managed a diverse range of cases, including young adults with altered behaviour due to brain tumours and elderly patients with dementia, requiring tailored and compassionate care strategies. Her role in these settings often involved coordinating with multidisciplinary teams to ensure that all aspects of the patient's care were addressed, from medical management to emotional and social reintegration.

Specialism

- Brain Injury
- Neurological conditions
- Amputations
- Spinal Cord Injury
- Complex Care & Conditions
- Cerebral Palsy
- Orthopaedic & MSK injuries/conditions
- Peripheral nerve conditions & injuries

Age group

- Adults
- Children

Professional Background

Elizabeth has progressed through various leadership roles, reflecting her capacity for overseeing complex care scenarios and leading diverse teams. Her experiences range from being a lead nurse in a complex nursing home to a CQC Registered Manager at a Neuro Rehabilitation home, where she achieved a "Good" rating from the CQC. Elizabeth's leadership extends beyond clinical settings into managing substantial operational budgets and leading large teams, including maintenance, kitchen, and administrative staff, in addition to health professionals. This multidimensional leadership experience underscores her ability to manage both the clinical and administrative aspects of care facilities effectively.

Her commitment to continuous professional development is evident in her approach to training and education, both for herself and her teams. Elizabeth ensures she stays at the forefront of clinical practice by participating in training sessions that range from life support to specialized clinical care like syringe drivers and airway management. She also engages in community and professional activities that enhance her clinical knowledge and leadership skills, such as participating in medical conferences and contributing to local youth organizations. These activities not only keep her updated on the latest in medical care but also enrich her community ties and personal growth.



Career history

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| • CQC Registered Manager
Inspire Neurocare | September 2021 – December 2023 |
| • Clinical Lead/ Deputy Manager
Inspire Neurocare | September 2020 – September 2021 |
| • Lead Nurse, Complex Care
Apollo Home Healthcare | September 2019- September 2020 |
| • Clinical Lead Nurse,
Charles Court Care Home, Priory Adult Care | September 2018 – September 2019 |
| • Tutor and Clinical technician
Phlebotomy Training Services | January 2018 – October 2018 |
| • ITU Nurse
Hereford county Hospital (ITU/HDU) | January 2013 – April 2016 |
| • Nurse
Cheltenham Hospital Bank | October 2011 – January 2013 |
| • Nurse, Colo-rectal Surgical ward
Prescott Ward, Cheltenham General Hospital | March 2012- January 2013 |
| • Nurse, Elective and Trauma orthopaedics
Alston Ward, Cheltenham General Hospital | October 2011- March 2012 |

Qualifications

- University of the West of England,
Adult Nursing Diploma, 2011

Professional Memberships

- NMC