



Case Management Experience

Sue-Anne is a case manager with four years' experience leveraging the insight of her almost two-decade career as a physiotherapist to lead the assessment and treatment of clients with a wide range of complex conditions. This has included managing cases regarding cerebral palsy, traumatic brain injury and acquired brain injury.

Sue-Anne is adept in recruiting and leading high-performing multi-disciplinary care teams, leading discharge planning and devising and delivering impactful, evidence-based care plans. Throughout her clinical career, she has also obtained extensive experience providing treatment regarding orthopaedic injuries, disability, neurological conditions and stroke. Sue-Anne brings an efficient, dedicated and holistic approach, establishing positive and productive relationships with clients and colleagues to ensure the best possible outcomes. Sue-Anne is fully trained in Civil Procedure Rules and regularly attends a variety of conferences and courses to continually enhance her clinical and case management related expertise.

Specialisms

- Brain Injury
- Cerebral Palsy
- Neurological Conditions
- Stroke
- Disability
- Orthopaedic Injury
- Multiple Sclerosis
- Motor Neurone Disease
- Parkinson's Disease

Qualifications

- BSc (Hons) Physiotherapy

Professional Background

Sue-Anne is a senior physiotherapist with 18 years of experience. Early in her career, she obtained experience treating orthopaedic injuries in adults and children across a diverse range of settings, including general community services, accident & emergency, paediatric wards, inpatient rehabilitation and medical wards.

From 2009 to 2013, Sue-Anne gained extensive experience in adult community-based neurological physiotherapy and early supported discharge, involving extensive case management and disability management. During this period, she operating as a specialist and lead therapist, treating clients with a comprehensive range of neurological conditions including brain injury, stroke, multiple sclerosis, motor neurone disease and Parkinson's disease.

In 2014, Sue-Anne worked within an inpatient acute stroke unit and an inpatient neurological rehabilitation unit. Between 2016 - 2018, she worked as a Neuro Navigator, collaborating with patients, families and a diverse range of agency professions to ensure patients with complex neuro-rehabilitation needs were able to access the correct services in a timely manner. This involved supporting discharge planning and leveraging expert neuro-rehabilitation clinical reasoning skills and a rigorous knowledge of acute and community services. In 2018, Sue-Anne moved to a neuro-physiotherapy role, treating acquired brain injury clients with complex physical, cognitive and behavioural challenges. During this time, she also began working as a case manager and continued a part time role as a Physiotherapist within an Early Supported Discharge team for Stroke.



Career History

Case Manager

Harrison Associates

(2020 - Present)

Independent living Solutions

(2018 - 2020)

Physiotherapy Team lead Highly Specialised Neuro Physiotherapist

Hounslow Community Neuro Rehab Team

(2019 - 2020)

GSTT, Neuro Enhanced Transitions Team

(2019)

Ashford and St Peters Trust Early supported
discharge team for stroke

(2018-2019)

Central London Community Health Care NHS
Trust, Athlone Rehab unit

(2016)

GSTT, Southward Neuro Rehab Team

(2013)

Highly specialised Neuro Physiotherapist

Ealing NHS Trust, ARISE Neuro Rehab Team

(2009-2012)

Highly Specialised Neuro Navigator

Guy's and St Thomas' NHS Trust (GSTT)

(2016 - 2018) (2021)

Senior Neuro Physiotherapist

Blackheath Brain Injury Rehabilitation Unit

(2018)

Croydon University Hospital Acute stroke unit

(2016)

Ealing NHS Trust, Clayponds Hospital rehab unit

(2016)

London North West University Healthcare Trust,
Robertson Rehabilitation ward

(2014-2015)

Ealing NHS Trust, ENable Neuro Rehab team

(2012-2013)

Junior Therapist

South African Ministry of Defence

(2004)

Memberships

- British Association of Brain Injury & Complex Case Management
- Health & Care Professions Council
- Chartered Society of Physiotherapy
- Association of Chartered Physiotherapists in Neurology

Ages Covered

- Adults