

## Case Management Experience

Dennis Paine possesses over 15 years of extensive experience as a social worker, with a specialised focus on adolescents and adults facing catastrophic challenges such as amputations, brain injuries, neurological conditions, learning disabilities, and difficulties. His comprehensive background has equipped him with the skills to manage a wide array of complex cases, particularly those involving intricate physical, learning, and mental health conditions.

A significant part of Dennis's expertise lies in his adeptness at managing Court of Protection cases, where he has successfully navigated the delicate balance between legal requirements and the personal needs of his clients. His ability to coordinate comprehensive care plans is underscored by a deep understanding of the Care Act, CQC requirements, and safeguarding protocols, ensuring that all care and support packages are not only effective but also compliant with current legislation. Dennis's role in coordinating multidisciplinary teams (MDT) is a testament to his leadership and organizational skills.

His commitment to continuous professional development is evident through his regular participation in training courses and events hosted by organizations such as BABICM and BISWG, keeping his practice up-to-date and relevant. Highly personable and empathetic, Dennis excels in building positive relationships with clients, families, and professionals. This ability to connect on a personal level is crucial in managing and coordinating MDTs and cases effectively, making him a valued case manager in the field of catastrophic case management.

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### Specialism

- Brain Injury
- Neurological conditions
- Amputations
- Learning disabilities
- Degenerative diseases
- Care Management

### Age group

- Adults
- Adolescents

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## Professional Background

Before transitioning to case management, Dennis spent over 13 years working for the local authority, gaining extensive experience in supporting clients with safe discharges from hospitals, rehabilitation units, and residential settings. His leadership roles included serving as the operational team manager for the learning disability and autism team, where he managed the support budget and supervised social workers, occupational therapists, and support workers.

Dennis's leadership and budget management skills were honed during this time, preparing him for the complex financial and team coordination aspects of case management. His effective communication skills have been pivotal in building positive relationships with clients, families, and professionals, enabling successful case and MDT coordination. Dennis's organizational skills, developed through managing large complex caseloads, utilize effective time management techniques to meet all deadlines.

His approach to case management combines person-centered and evidence-based practices to achieve the best outcomes for those he supports.

## Career history

- West Care Experts- Associate Care Expert.  
October 2023- Present
- Operational Team Manger (Adult social care), Chelmsford with Essex County Council  
June 2018- July 2021
- Senior Social Worker (Adult Social Care), Colchester with Essex County Council  
August 2014 – June 2018
- Social worker at Essex County Council  
October 2009 – June 2014

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## Qualifications

- Anglian Ruskin University- practice educator qualification  
(September 2016 – May 2017)
- University Campus Suffolk- BA Hons in Social work  
(September 2006 – June 2009)
- Areas of expertise and training
- Section 42 safeguarding (adults);
- Mental Capacity Assessments;
- Care and Support planning;
- Assessments within the private and local authority remit;
- Facilitating safe Hospital Discharges.
- Chairing and managing multi-disciplinary meetings and teams.
- Completing supervisions;

## Professional Memberships

- Member of British Association of Brain Injury and Complex Case Management (BABICM)
- Member of Case Management Society UK (CMS UK)
- Registered with Health and Care Professions Council
- Social Work England Member