

# Mandy Richmond

Case Manager

London



Harrison  
Associates

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## Case Management Experience

Mandy is a case manager with over three decades of clinical, managerial and educational experience as a senior occupational therapist. She specialises in leading the end-to-end rehabilitation of adolescent and young adult patients with complex neurological injuries and conditions, including severe brain injury. This includes conducting rigorous patient assessments, to ensure full identification of all short and long-term care, aids and equipment requirements.

Mandy has extensive experience working with clients with severe cognitive and behavioural challenges and physical disabilities, including those in a persistent vegetative state. She is adept in leading multi-disciplinary teams, coordinating complex discharges, providing training and sourcing community and social services. Mandy brings a positive, proactive and client-centred approach and thrives on supporting and guiding clients and families through the challenges and complexity of the rehabilitation journey. She is fully trained in civil procedure rules, including revisions as they arise, and regularly undertakes a variety of continuing professional development.

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## Specialisms

- Brain Injury
- Cerebral Palsy
- Learning Difficulties
- Vocational Rehabilitation
- Stroke
- Cardiology
- Rheumatology
- Physical Disability
- Challenging Behaviours
- Vegetative States

## Qualifications

- Postgraduate Diploma Health Services Management
- BSc Occupational Therapy
- Bobath Neurology Course
- AMPS Training

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## Professional Background

Following her graduation in South Africa, Mandy gained extensive experience within stroke rehabilitation, paediatrics, hand therapy and general medicine. Since relocating to the UK in 1994, Mandy has worked within the NHS in the areas of healthcare for the elderly, neurological outpatients, rheumatology, cardiology and neurological rehabilitation. This has included working with children and young people with brain injuries as both a senior occupational therapist and head of occupational therapy. This involved spearheading the assessment and rehabilitation of clients experience cognitive and behavioural challenges and those with severe physical disability, including vegetative states. This also involved training carers, working closely with families, coordinating discharges and accessing community and social services.

Mandy has lectured at South Bank University on therapeutic approaches in neurological occupational therapy and cognitive and perception. She has also delivered presentations on neurological occupational therapy at major conferences and training courses. Mandy currently operates as a consultant occupational therapist, working with Active Care Group for individuals with epilepsy, neurological conditions and learning disabilities. She has also supported their accreditation as part of the Headway approved provider scheme for brain injury care and rehabilitation. She provides neuro-treatment, supervision and consultation to organisations specialising in the rehabilitation and long-term placement of children and young adults with brain injury and challenging behaviour.

CASE MANAGEMENT   EXPERT WITNESS   REHABILITATION

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## Career History

### **Case Manager and Expert Witness**

Harrison Associates  
(2003- Present)

### **Consultant Occupational Therapist**

Independent  
(2004 - Present)

### **Head of Occupational Therapy**

Blackheath Brain Injury & Neurodisability Centres  
(1998- 2004)

### **Senior Occupational Therapist**

Kings College Hospital  
(1996 - 1998)

### **Senior Occupational Therapist**

Royal Brompton Hospital  
(1994 - 1995)

### **Senior Outpatient Neurological OT**

King George Hospital  
(1993 - 1994)

### **Locum Senior Occupational Therapy**

Whittington Hospital  
(1993 - 1993)

### **Occupational Therapist**

Victoria Acute General Hospital  
(1992 - 1993)

### **Occupational Therapist**

Eaton Neurological Rehabilitation Hospital  
(1991 - 1992)

## Memberships

- Health & Professions Council
- Case Management Society UK
- College of Occupational Therapists Specialist Section Independent Practice

## Ages Covered

- Adults & Paediatrics