



What to Expect

*Your Journey with
Harrison Associates*

Starting Point

After a serious injury, it is common to feel overwhelmed. There may be multiple appointments, differing opinions, and uncertainty about what comes next. Harrison Associates brings structure to that situation.

We take time to understand the full picture, medical, practical, emotional and begin to shape a clear plan.

Your Case Manager

A single, consistent point of contact

Your Case Manager will:

- Get to know you, your goals, and your concerns
- Coordinate all aspects of your care and rehabilitation
- Work alongside your family, therapists, and legal team
- Provide clear communication at every stage

You will always know who to speak to, and what is happening.

Building a Clear Plan

We begin with a detailed assessment to fully understand your injury, current health, daily living needs, home environment, emotional wellbeing, and future goals. From this, a clear and structured rehabilitation plan is developed, bringing together all required professionals and services under one coordinated approach. This may include medical specialists, therapy input, psychological support, care provision, and any necessary equipment or housing adaptations. Alongside this, there is a strong focus on everyday life, supporting you to build routines, increase independence, and adapt your environment, so that recovery is not only clinical, but practical and sustainable.

Moving Forward

Work, independence, and community

As recovery progresses, attention turns to the future.

This may include:

- Returning to work in a supported way
- Exploring alternative roles where needed
- Rebuilding confidence in daily and social activities
- Establishing a sustainable long-term plan

Progress is structured and realistic.

As your needs evolve your situation may change over time. We remain involved for as long as required, adapting the plan and support to reflect your progress, priorities, and future goals.

Working Alongside Others

Aligned and coordinated

We work alongside solicitors, deputies, and other professionals where involved. This ensures:

- Rehabilitation is prioritised appropriately
- Funding is applied effectively
- Communication remains clear and consistent
- All parties work within a coordinated framework.

Independent Guidance

If You Are at an Early Stage

If you are not yet working with a solicitor or support organisation, understanding what to do next can be difficult. Harrison Associates can provide general information about:

- How rehabilitation pathways typically work
- The role of case management
- The types of support that may be available
- Where appropriate, individuals may be signposted to external organisations.
- Any information or signposting is provided on an independent basis and is not a recommendation or endorsement. Harrison Associates does not accept responsibility for the services or advice of third parties.

Examples of external organisations include:

- Headway
- Spinal Injuries Association
- The Brain Charity
- Billys

Contact Information



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